



POSITION: Multilingual Insurely Guide

Our growing company is looking for a talented and friendly Multilingual Insurely Guide Insurely to join our fantastic, fun, highly-motivated and growing team.

The position is one of the most crucial roles in our brokerage and we'll show you why. But before we get to the real fun stuff, here's a low-down of what the role of Insurely Guide looks like:

- You can speak English AND Hindi, Punjabi, Mandarin or Cantonese fluently
- Daily administrative check in's and servicing customers via email, chat and phone in addition to other urgent customer service priorities.
- Review and respond to all online email quotes from the previous evening.
- Always be reviewing online traffic, data, stats and having your finger on the pulse for sales opportunities (calling clients that hit page #5 quote)
- Connect with potential customers on follow up list
- Assist with content creation for blogs – always be digging for potential topics to write about based on what you're hearing from customers.

So, does this sound appealing to you at all? Do you want to work in an industry that will take you from a job to a career?

We're guessing some of the items below describes you or sounds like the type of human you're trying to be:

- You are the best barista in town and easily make friends with everyone (and know the difference between almond, coconut and whole milk).
- You run the front end of a spa and pride yourself on making sure every client has the best experience possible.
- You have the ability to find joy in every situation and make everyone around you happy.
- You are a people person and want to bring your positive energy to your team.

We know this doesn't feel like your average job posting, but that's because we aren't your average brokerage. We are rebellious spirits who do things differently, but we always make sure we have fun on the job, get our work done, work as a team (because teamwork makes the dream work, right?), collaborate and always play on an even playing field. Oh, and if you happen to love cauliflower crust pizza, sushi and lattes as much as we do, I'm sure we'll get along.

We're actively looking for someone who currently holds an insurance license. BUT, if you don't have a license, we won't hold that against you. If your resume rocks and you think it'll make our hearts pitter patter, please reach out. We're always willing to train the right person who's a great fit for this role. That's just how we do things over here.

Please send your resume and cover letters to hello@insurely.ca.*

**Only qualified candidates will be considered and contacted for this role.*